

**Regulation of Aqaba Special Economic Zone Authority (ASEZA)**  
**Customs Services Fees for (2016)**  
**Issued from ASEZA Commissioners' Board**

**Article (1):**

1. This regulation shall be designated the regulation of ASEZ customs center services fees for (2016) issued under the decision of ASEZA commissioners' board # (296/2018), date (16/3/2016).
2. This regulation and attached schedules (nos. 1, 2) shall be effective as from the date of publication in the official gazette.
3. This regulation shall apply to the services provided by the customs center within its province.
4. No provision in this regulation shall impact any law or rule relating to customs duties or any other charges or taxes imposed or applied in the ASEZ or to any order or resolution issued and forwarded legally according to the provisions of such law or rule.
5. Provisions of this regulation shall apply to the center and all its clients as regards the services provided within the areas falling under the province and power of the center operator which require the use of manpower, equipment and facilities of the center.
6. Provisions of this regulation shall apply to the services provided inside the facilities that are subject to the center's management.
7. Schedules annexed hereto shall be considered an integral part thereof and read therewith as one unit.
8. All fees mentioned in this regulation and attached schedules shall be collected in Jordanian dinar (JOD).

**Article (2):**

The following words and terms, wherever they appear in this regulation, shall have the meanings assigned to them below unless the context indicated otherwise:

- **Kingdom:** the Hashemite Kingdom of Jordan
- **Zone:** Aqaba Special Economic Zone (ASEZ).
- **Authority:** Aqaba Special Economic Zone Authority
- **Company:** Jordan Industrial Ports company (JIPC)
- **Board:** the ASEZA Commissioners' board
- **Corporation:** the Ports Corporation in its capacity as operator of the center.
- **Director General:** the Director General of the Ports Corporation.

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- **Center:** the Customs Center and includes the infrastructure, equipment, movable and non-movable assets appertaining to the center.
- **Center services:** all services provided by the customs center and set out in the regulation and schedules (1, 2) attached thereto.

- **Services fees and proceeds of the center:** any services fees, charges, proceeds, dues, fines, compensations related to the customs center services and include any rents the center receives from the users in relation to **employment of** manpower, facilities, equipment or administrative services.
- **User:** all clients who request the customs center services.
- **Clearing agent:** the natural or corporate person chartered by the competent official entities to practice clearing works on the goods at the center and appointed by the goods importer or exporter to be their agent.
- **Container:** any container gets in the customs center of all types or other units designed to transport goods and equipped with angles to deal with by using mechanical machinery and in line with the safety requirements of containers and complaint with the international organization for standardization (ISO) and the cranes and handling equipment can deal with it.
- **Handling:** passage of containers and goods from the center entry portal to the assigned inspection facilities, or to storage or seizure facilities and inspect, stow or transfer the same from one location to another inside such facilities to complete their declarations then refill them into containers or unload or load them from/on trucks by any means within the center domains and province.
- **Goods:** every natural material or animal, agricultural or industrial product whether it was solid, liquid or gaseous, dealt with via the facilities falling under the center operator's jurisdiction and powers.
- **Dangerous goods:** the goods classified as dangerous goods according to the international marine code for classification of dangerous goods issued from the international marine organization.
- **Extra dimensions:** goods shipped in containers with dimensions exceeding the standard dimensions of the containers.
- **Day:** the day starts from the first minute thereof, and a fraction of a day is considered as one full day.
- **Inspection of containers and goods:** steer containers and goods to inspection facilities to dismount their seal and open their doors and packaging and examine their content or take a sample of their products and whatever ensues from that of unloading and assorting the contents in any means and then return the contents or part thereof to the container or impound it by the competent entities at the assigned facilities pertaining to the installation or load them onto trucks as demanded by the competent official entities.

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- Equipment: any tool or machine, device, system or supplies used or are intended to be used for providing the center's services.
- Grace period: the period during which the containers and goods are allowed to remain at the center without any storage fees after entering the center to complete customs procedures on them.

- Official holidays: any day announced as official holiday by the government of the HKJ.
- Storage: lodge and keep the containers and goods in the assigned storage facilities which fall under the province and authorities of the center operator.
- Force majeure: any event unforeseeable or uncontrollable which would lead impossible provision of services by the operator according to the legislative provisions.

**Article (3):**

1. Operator shall work on providing all services of the center according to its maximum capacities and potentials using the appropriate systems, devices, machinery, materials, labor and facilities intended for that.
2. Operator shall not be deemed responsible for any damages or disruptions whatsoever that might arise from suspension or disruption or delay process in the center services which provide due to force majeure event.
3. Using the center by clients shall be considered as an acceptance from them of the service quality provided and fees and all other relevant terms.
4. The center shall collect additional services fees for any works required by the interest of goods and containers or the operator may perceive as necessary to provide the services, also, services fees shall be collected according to schedule # (2) attached hereto.
5. Wages of manpower and machinery and equipment exceeding the comprehensive services fees shall be collected. And, for the purposes of implementing the comprehensive services fees manpower and machinery and equipment shall be assigned as follows:
  - A. Inspection ramp:
    - (1) 2 x laborers per container
    - (2) Forklift (3) ton capacity.
  - B. Inspection yard:
    1. 2x laborers per container (20) ft.
    2. 3x laborers per container (40) ft.
    3. Forklift (3) ton capacity.
    4. Handling equipment and machinery needed to lower and lift the container.
  - C. Unload and load goods from/to warehouse:
    - 1) 2x laborers on truck
    - 2) 2x laborers on ground and warehouse.

6. User shall undertake to provide the operator with all information and documents needed to provide the services either in writing or electronic format (24) hours at least before the set date for the provision of services if demanded by the center operator to ensure well provision of services efficiently and effectively, and in order to calculate the center services fees for the purposes of financial claims against the services provided, and in case of not receiving such information and documents on time or the information and documents were incomplete, then the operator may stop or defer the implementation of the services required until the information and documents required are received or completed by the user.

7. Center operator shall reserve their right to look into all documents of containers and goods and trucks in order to implement the services provided and count the services due on them under this regulation subject to inadmissibility to disclose the information contained in such documents to any incompetent third party.

8. Center operator may refuse to provide services for any goods lacking a representative clearing agent.

9. Without prejudice to the provisions of this regulation, operator may and, in coordination with the concerned governmental entities, stop or suspend the services provided by them to any user in case of non-payment of the amounts due on it for such services during the period set for payment.

10. Goods shall not be allowed to be delivered to owners before payment of the services fees due or a warranty is provided acceptable to the operator.

#### **Article (4):**

Operator shall provide the following services:

1. Handling services for containers and goods inside the center.
2. Services of loading and unloading of containers and goods inside the center.
3. Storage services for containers with incomplete procedures inside the center.
4. Scaling and tenting services for trucks loaded with containers and goods.
5. Storage services (seizure) of goods in warehouses assigned for different regulatory entities.
6. Services related to customs inspection and regulatory control on goods of ramps, inspection ground yards, radiation survey systems, yards and seizure warehouse.
7. Goods wasting services.
8. Provision of different administrative services.

9. Leasing of equipment, devices, machinery, vehicles, labor and facilities required to provide services by the center on demand or need.
10. Services of rescue, first-aid, fire-fighting, oil pollution at the center and all services relating to that whether already implemented by the operator or a third party help was appealed for from outside the center.

**Article (5):**

Customs center's services are provided and customs center services fees collected round the clock a day and (365) day a year, however, offices of general management of the customs center works for (5) days a week from Sunday – Thursday, 7:30 AM to 3:30 AM except for public holidays and national days unless required otherwise.

**Article (6):**

1. Goods coming in the name of His Majesty the King shall be exempted of the center services fees.
2. Operator shall collect the center services fees according to respective terms as set out in the regulation and schedules (1,2) attached thereto, however, this regulation or schedules attached thereto may be amended from time to time under a prior notice and after obtaining the approval of the authority's commissioners' board, provided that the mended fees shall apply after their publication in the official gazette.
3. Fees of the center services don't involve any expenses related to insurance fees coverage on goods or containers or equipment that are no longer the property of the center operator.
4. If the client demand sorting the goods according to their measures and marks and specs or refill or repackage the same then that will be done at their cost and according to the wages set forth in schedule # (2) attached hereto after the client have provided the materials required for packing and repackaging and obtained the approval of competent official entities.
5. In case of receiving any goods or service order not provided for herein and the schedules attached thereto and after the user has applied for special services to the center operator who will determine the prices of the service, the operator may collect the services fees due on such work by a decision from the director general provided that they are subsequently brought before the ASEZA's commissioners' board by Aqaba Development Company for approval.

**Article (7):**

1. Based on the initial calculation process for the center services fees, the clearing agent shall undertake to pay the center services due for the operator before taking out the containers and goods from the center facilities either cash or certified check, or via a bank guarantee.
2. Based on any additional information provided by the clearing agent to the operator, the operator shall calculate the final services fees due on the

container or goods before they come out of the center facilities and issue a due invoice and financial receipts to pay the entry under that.

3. User can pay the due customs center services fees without imposing delay interest on such fees and for a maximum period of (10) calendar days from the date of invoice in case a bank guarantee was submitted in advance only, and, so that such bank guarantee will be irrevocable and issued from a Jordanian local accredited bank, and, so that the guarantee format is acceptable to the center operator.

4. A delay interest shall be calculated on the center services fees due from the user according to this regulation provisions if not fully paid up, and such interest shall be imposed on the unpaid center services fees at a rate of (2%) two percent a month of the invoice value in case the fees were paid up after the passage of (10) days and up to (30) days from the date of maturity, and at a rate of (8%) eight percent a month of the invoice value in case of paying the fees after the elapse of two months from the date of maturity provided that the delay period shall not exceed (3) three months from the invoice date and that in case the bank guarantee had been delivered in advance only.
5. In case the clearing company's representative had submitted an irrevocable bank guarantee according to the provisions hereof and, in case the delay period had exceeded the maximum delay period (which is three months as provided for in the regulation), the customs center operator shall preserve their right to liquidate the bank guarantee after a prior notice sent to the clearing company, in the amount of services fees due added to them any interest consequent on such fees.
6. Collected amounts shall be refunded by the operator, by increase or error, to the users under a written request provided to the operator in the amounts collected, by increase or error, and approved by the director general.
7. Operator shall collect the fees of services provided by them, for the goods sold in public auction, of the sale price after collecting the customs duties due on them.

**Article (8):**

- 1- User shall undertake to comply with the requirements applicable inside the center for public safety, security and enlivenment protection and the user shall be responsible for any costs incurred by the operator arising from non-compliance with such requirements.
- 2- Dangerous goods shall not be allowed to enter the center and, in case of necessity, then they will submit to prior approval by the operator and competent entities.
- 3- Client shall be responsible for providing equipment and machinery needed to unload and load and transfer and handle the goods with excessive sizes or weights over the operator capabilities provided the operator had approved to receive them.
- 4- Metric ton shall be the collection unit and the fraction of one hundred kilogram will be offset to one hundred kilograms.

- 5- Fees of services and wages shall be collected, according to the categories set out in schedules (1,2) attached hereto, by the service applicant entity, goods owners/ clearing agent.
- 6- Fees of tenting services shall be collected from the truck driver and also the services of platform scale for additional weighing and as contained in the schedules attached hereto.
- 7- Penalty related to dangerous goods and containers that exceed the measures set out in the schedules attached hereto shall not include any additional penalties imposed by the concerned governmental entities, provided that such concerned governmental entities shall take them out as soon as possible.
- 8- Formal period allowed to store goods and containers inside the center facility shall be (14) days only, in order to prevent the build-up of goods and congestion in the center's facility.

- 9- In case of exceeding the period allowable then coordination with the concerned governmental entities will be made to take out the goods the soonest possible.
- 10- In case of approval from the concerned governmental entities and at the request of goods owner the operator shall have the right to destroy the goods inside the Aqaba Zone under the supervision of such entities and thereby fees of destruction services will be collected according to the provisions of this regulation and the schedules attached thereto subject to that such fees shall not include fees or charges of other entities, and such service shall be restricted to employment of laborers in the number available to the operator just to complete the process.
- 11- Rental fee of equipment, machinery, vehicles, laborers, and facilities required upon request or need shall submit to the extent of their availability and as set out in schedule (2) attached hereto. However, fees of rental shall be counted as per the basic demand, whether the service was used or not , unless the request was revoked (3) hours before the start time, while observing that fractions of an hour will be counted as a full hour.
- 12- Center operator shall preserve their right to alter the site of storage and saving of containers and goods with leakage or filtration within the center boundaries, and a value of JOD (75) will be obtained for this process non-inclusive of cleanup charges in addition to the overall fee set out in the schedules attached hereto.
- 13- Electricity costs shall be counted from the date of connecting the container with electricity supply points inside the center and such fees are counted per full day regardless of connection interval.
- 14- An amount of JOD (10) shall be calculated for every stay hour in case trucks didn't come out after the end of their established procedures and no separate storage fees will be imposed on the goods loaded on the truck.
- 15- In case the truck was impounded at the request of customs in the impounding yard for queuing till a notice is given on the container status, a stay fees of JOD (50) shall be collected per day from the time of entering the impounding lot.
- 16- Overall services for the containers and goods include the platform scale fee for once, yet, if weighing was done another time on the platform scale then the fee established will be obtained from the truck driver according to the schedules attached hereto.

Dr. HANI AL-MULQI/ chairman of commissioners' board

**Table # (1)**  
**Tariff of the containers and goods inspection and handling fees inclusive of using the center and wages of laborers, machinery and handling equipment and platform scale fee**

Category	Descriptions	Storage services fee per day after exemption period for the first 24 hours collected from the clearing agent representative of the goods owner					
		Overall fee	Other	First 24 hours	Firs 7 days	Second 7 days	Each day instead of that
1	Fee for inspection services on the ramp						
1.1	Closed dry non-hazardous container up to 20 ft.	65.000		--	5.000	20.000	40.000
1.2	Closed dry non-hazardous container more than 20 ft.	75.000		--	10.000	40.000	80.000
1.3	Refrigerated container up to 20 ft. without electricity connection	85.000		--	5.000	20.000	40.000
1.4	Refrigerated container more than 20ft. without electricity connection.	105.000		--	10.000	40.000	80.000
1.5	Container with extra dimensions up to 20ft.	75.000		--	10.000	40.000	80.000
1.6	Container with extra dimensions more than 20ft.	100.000		--	20.000	80.000	160.000
1.7	Hazardous materials container up to 20 ft.	75.000		--	10.000	40.000	80.000
1.8	Hazardous materials container more than 20ft.	100.000		--	20.000	80.000	160.000
1.9	Wrong statement about the containers plus the fee contained in the categories above	105.000		--			
2	Overall inspection services fee in inspection yard			--			
2.1	Closed dry nonhazardous container up to 20ft.	105.000		--	5.000	20.000	40.000
2.2	Locked dry nonhazardous container more than 20ft.	111.000		--	10.000	40.000	80.000
2.3	Refrigerated container up to 20ft./ electricity connection added for a day or fraction of a day.	105.000	25.000	--	5.000	20.000	40.000
2.4	Refrigerated container more than 20ft./ electricity connection fee is added for any day or a part thereof.	137.000	40.000	--	10.000	40.000	80.000
2.5	Container with extra dimensions up to 20ft.	151.000		--	10.000	40.000	80.000
2.6	Container with extra dimensions more than 20ft.	188.000		--	20.000	80.000	160.000
2.7	Hazardous materials container up to 20ft.	99.000		--	10.000	40.000	80.000
2.8	Hazardous materials container more than 20ft.	136.000		--	20.000	80.000	160.000
2.9	Misstatement about the containers plus the fee contained in the categories above.	105.000		--			
3	Passage of container through the yard for customs inspection, on the truck, without workers and machinery.			--			

Category	Descriptions	Storage services fee per day after exemption period for the first 24 hours collected from the clearing agent representative of the goods owner					
		Overall fee	Other	First 24 hours	First 7 days	Second 7 days	Each day instead of that
3.1	Up to 20ft.	15.000		--	10.000	40.000	80.000
3.2	More than 20 ft.	25.000		--	20.000	80.000	160.000
4	Passage of containers through the yard for customs clearance without opening it for inspection			--			
4.1	Up to 20ft.	15.000		--			
4.2	Over 20ft.	25.000		--			
5	Additional movements to unload and lift containers from/to trucks per movement			--			
5.1	Up to 20ft.		12.000	--			
5.2	Over 20ft.		18.000	--			
6	Handling of empty container for each movement.						
6.1	Up to 20 ft.		12.000	--	5.000	10.000	20.000
6.2	Over 20 ft.		18.000	--	10.000	20.000	40.000
7	Handling of goods either from containers or other for storage/ton						
7.1	Goods packed or bundled on pallets	7.000		--	1.000	1.500	2.000
7.2	Goods unpacked or unbundled or on pallets	8.000		--	1.500	2.000	2.500
7.3	Contaminated goods	10.000		--	2.000	4.000	8.000
8	Fee for unloading of vehicles from containers in addition to container overall and storage fee.						
8.1	Vehicles up to 3 ton		79.000	--	3.000	6.000	12.000
8.2	Vehicles over 3 ton		105.000	--	4.000	8.000	16.000
9	Fee of platform scale and tenting services collected from the truck driver.						
9.1	Additional weighing per truck		3.000	--			
9.2	Tenting of trucks		5.000	--			

Dr. HANI AL-MULQI  
Chairman of commissioners' board

**Table (2)**  
**Other services fee provided in exchange for rental upon need or demand**

Category	Description	Fee
1	Destruction fee for each ton of goods plus any other fees due inside Aqaba	50.000
2	Wages of workers and professionals per hour/upon demand or need	
2.1	Loading and unloading worker	2.500
2.2	Foreman	5.000
2.3	Guard	2.500
2.4	Chemical engineer	25.000
2.5	Chemist	15.000
2.6	Installation electrician	10.000
2.7	Technicians (car mechanics and electricians) and the like in this occupation	15.000
2.8	Receipt and handover officer	15.000
2.9	Unit chief or shift head or supervisor and the like with expertise.	20.000
2	Work mechanism in the yard/hour	
2.1	Crane with (3) ton capacity	15.000
2.2	Crane with (3) ton - (10) ton capacity	20.000
2.3	Crane with more than (100 ton – (15) ton capacity	25.000
2.4	Crane with capacity over (15) ton – (20) ton	40.000
2.5	Cranes with capacity over (20) ton – (35) ton	52.000
2.6	Crane with capacity over (30) ton – (70) ton	60.000
2.7	Cranes with capacity above (70) ton	100.000
3	Vehicles and machinery	
3.1	Sedans, (saloon, pickup) with committees	30.000
3.2	Medium-buses	50.000
3.3	Electric car (hydraulic arm)	80.000
4	Handling equipment/hour	
4.1	Kits of handling equipment with less than (10) ton capacity	10.000
4.2	Kits of other handling equipment with more than (10) ton capacity	20.000
4.3	All other handling equipment per piece	5.000
5	Reports, endorsement and issuance of documents	
5.1	Issuance of documents	5.000
5.2	Alteration of documents	3.000
6	Staying of incompliant trucks and their occupancy of the customs center.	
6.1	Fee of truck staying at the center yard/hour.	10.000
6.2	Fee of truck staying at the customs impounding yard.	50.000

Dr. HANI AL-MULQI  
Chairman of commissioners' board